

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003

Sub-Station Building BSES (YPL) Regd. Office Karkardooma

Shahdara, Delhi-11003;

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SECY/CHN 015/08NK

**C A No. Applied for
Complaint No. 50/2023**

In the matter of:

Rakesh KumarComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat A Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Neeraj Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. Vijay Rana, Ms. Shweta Chaudhary & Ms. Divya Sharma, On behalf of BYPL

ORDER

Date of Hearing: 10th March, 2023

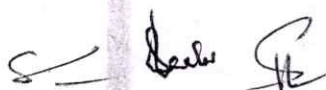
Date of Order: 22nd March, 2023

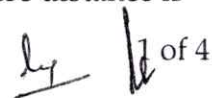
Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. Present complaint has been filed by Rakesh Kumar, against BYPL-NNG.
2. The brief facts of the case giving rise to this grievance are that complainant Sh. Rakesh Kumar applied for load enhancement vide application no. 8006057050 against CA No. 101536795 where distance is

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Secretary
CGRF (BYPL)



by  of 4

Complaint No. 50/2023

180 meters but respondent rejected his application for load enhancement without mentioning any specific reason. It is also his submission that respondent has already enhanced the load of CA No. 153972720 and also released a new connection on 18.12.2022 where distance is 200 meters.

3. The OP in their reply briefly stated that the complainant applied for load enhancement of electricity connection bearing CA no. 101627302 NX having sanctioned load of 11 KVA existing at B-3/365, Kh. No. 19/23, 33 feet road, Harsh Vihar, Delhi-110093. The complainant applied for load enhancement vide application no. 8006057050 dated 07.12.2022 wherein deficiency letter was issued.

Prior to the application of complainant for load enhancement site of the complainant was inspected on 16.09.2022 and it was found that load enhancement was not technically feasible as the subject area is electrified with single phase HVDS network and there is no three phase supply available at site. Thus, load enhancement is not feasible.

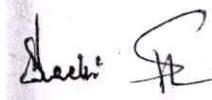
OP further added that the CA No's mentioned by the complainant in his complaint pertains to different area i.e. Radha Vihar. Regarding CA No. 101637302 no any order has been generated for load enhancement by division of its own and only order for meter replacement is generated.



The subjected area is an authorized colony which is electrified on single phase HVDS (11KV) network where small capacity (single phase 25 KVA) transformers are installed on pole as there is no space for installation of substations or big transformers.

Also, complainant wants three phase connection which requires three phase LT (440 V) network and installation of electrical sub-station, however, there is no space available for the same.

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 of 4


Complaint No. 50/2023

4. The counsel of the complainant argued that the he applied for load enhancement vide application no. 8006057050 but OP rejected his application without mentioning any specific reason. He further added that respondent has released many more connections from HVDS pole as well as single phase to 3 phase in this area near by applied premises. He also denied respondent's connection that the subjected area is an authorized colony which is electrified on single phase HVDS (11 KV) network where small capacity transformers are installed on the pole. He also submitted that he is applying for three phase connection for school since 16.12.2013 and repeatedly applied twice in the year 2014, then again in 2022 he applied thrice for load enhancement but all his applications were rejected by OP.
5. The LR of the OP submitted that as per latest site visit dated 06.03.2023 three phase LVDS network is available approx one hundred ninety meters (190 meters) away from applied premises. No three phase network is available at nearby pole from the premise of the complainant.
6. Heard both the parties and perused the record. Heard the arguments of Authorized Representative of the complainant and OP-BYPL.
7. The main issue in the present complaint is whether the three phase connection can be given to the complainant in HVDS electrified area.
8. Heard both the parties and perused the record. From the perusal of evidence placed on record pleadings and after hearing both the parties it is transpired that complainant asked for load enhancement at B-3/365, Kh. No. 19/23, 33 feet road, Harsh Vihar, Delhi-110093 against CA no. 101627302, but respondent raised objection that three phase connection is

Complaint No. 50/2023

not feasible in the area where complainant has applied for load enhancement. The details provided by the complainant shows the distance between the LVDS pole and that of complainant's premises is more than 190 meters, thus load enhancement from single phase to three phase in the said area is not possible.


9. In view of the above, we are of considered opinion that since the area where complainant applied for new electricity connection is electrified through HVDS system therefore, load enhancement of the applied connection is not feasible.

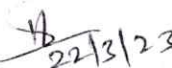
ORDER

Complaint is rejected. OP has rightly rejected the new connection application of the complainant.

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly. File be consigned to Record Room.


(P.K. SINGH)
CHAIRMAN


22/3/23
(S.R. KHAN)
MEMBER-TECH


(P.K. AGRAWAL)
MEMBER-LEGAL


(NISHAT AHMAD ALVI)
MEMBER-CRM

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CGRF (BYPL)


(H.S. SOHAL)
MEMBER